



Productivity
Board Member
Rob Fukai

Rob Fukai is the Director of General Administration. His background includes extensive experience with private and public organizations.

Rob served most recently as Vice President of External Relations for the

QUARTERLY

SPOTLIGHT

Avista Corporation, an energy, information and technology company based in Spokane. He is the former President of the Board of Regents at Washington State University where he earned a bachelor's degree in accounting and business administration.

Productivity Board Members:

- Governor Gary Locke
- Secretary of State Sam Reed
- State Auditor Brian Sonntag
- General Administration Director Rob Fukai
- Department of Social & Health Services Assistant Secretary Ken Harden
- PEMCO Financial Services - Retired Mike Kerschbaum
- Speaker of the House Appointee George Masten
- Financial Management Quality Consultant Melodie Olsen
- Federation of State Employees Appointee Wanda Riley
- Council of College Presidents Executive Director Terry Teale
- Department of Personnel Human Resource Manager Christina Valadez

Washington State Productivity Board

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WASHINGTON PRODUCTIVITY BOARD

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Washington
Secretary of State
SAM REED

SMART GOVERNMENT

A NEWSLETTER PUBLISHED BY THE

WASHINGTON STATE PRODUCTIVITY BOARD

January 2003



“During these tough budget times, more than ever, we need innovative ideas from State employees. They are in the best position to know ways to save money and improve services to the citizens of Washington State.”

Brian Sonntag
State Auditor

IN THIS ISSUE

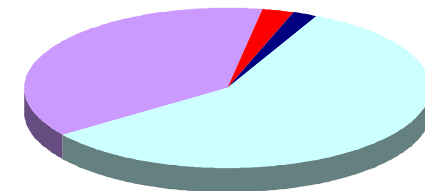
Public Service
Recognition Week

2002 Innovation
Awards

Quarterly Spotlight

The Washington State Productivity Board is celebrating 20 years of success. In 1982, Governor John Spellman signed a bill giving the Productivity Board life. Since then, the Board has played a vital role in saving Washington State taxpayers more than \$47 million dollars in first-year net savings alone. The Board encourages individuals and teams of state employees to come up with ideas that eliminate waste, increase efficiency and improve customer service.

PRODUCTIVITY BOARD PROGRAM RESULTS



Employee Suggestion Program:

Individual employees submit ideas to improve efficiency.

Teamwork Incentive Program:

Teams submit ideas to improve efficiency.

- Savings 2002 - **\$186,250 *** | Suggestion Program
- Savings 2002 - **\$411,130 *** | Teamwork Incentive Program
- Savings since 1982 - **\$28,000,000 *** | Suggestion Program
- Savings since 1982 - **\$19,000,000 *** | Teamwork Incentive Program

OUTSTANDING ACHIEVEMENTS

Department of Ecology • **Savings: \$58,000**

Office of the Secretary of State • **Savings: \$94,000**

Administrative Services Division Team, Social & Health Services: identified four major improvement areas in the Social Service Payment System (SSPS) and developed a plan to implement solutions. **Savings: \$1,192,420**

Microfilm Production Unit Team, Office of the Secretary of State: reduced expenditures by improving imaging services and products. **Savings: \$94,000**

James Butcher, Liquor Control Board: suggested selling wood pallet boards, from the distribution center, to pallet companies. **Revenue Generated: \$39,835**

* Numbers are approximate



The Bottom Line

Agency Savings

Upcoming Events:

2003 Innovation Awards

- 11:30 AM to 1:00 PM
- Thursday, March 27, 2003
- L&I Auditorium

2003 Public Service Recognition Week Celebration

- 11:30 AM to 1:30 PM
- Wednesday, May 7, 2003
- Heritage Park

Board Meetings

- January 3, 2003
- February 7, 2003
- March 7, 2003

April Edition:

A word from Attorney General Christine Gregoire

Tracking winning ideas across the state

Jim French, new Parks & Recreation Coordinator

Spotlight on Board member Ken Harden

Adopting ideas

By demonstrating leadership through commitment to excellence, the Productivity Board encourages the empowerment of state employees to create, innovate and apply their good ideas to improve customer service.

In the last two years, the following agencies have collectively saved approximately \$159,500 by implementing employees' ideas:

- Labor & Industries
 - \$93,760
- Liquor Control Board
 - \$21,150
- Transportation
 - \$12,000
- Corrections
 - \$11,400
- Ecology
 - \$8,000
- Washington State Patrol
 - \$7,500
- Veterans' Affairs
 - \$5,700



December Board meeting. Secretary of State Sam Reed, General Administration Director Rob Fukai and State Auditor Brian Sonntag.

To download applications:
www.secstate.wa.gov/productivityboard

NEW COORDINATOR



SOCIAL AND HEALTH SERVICES

Susan Gonzales has been appointed Productivity Board Coordinator for the Department of Social and Health Services. Susan is the liaison between the Productivity Board and Social and Health Services for the Employee Suggestion and Teamwork Incentive Programs.

Susan has worked for the State of Washington for nearly 15 years. During that time, Susan has been employed with the Departments of General Administration, Services for the Blind and Social and Health Services.

Susan's public service career began in the Division of Income Assistance. She then worked for the Personnel Division at Western State Hospital and the Pierce County Service Office.

Longevity Award Winners

2002 Ralph Munro longevity award winners

The Longevity Award recognizes employees with at least 35 years of state service as part of the Public Service Recognition Week (PSRW) annual celebration. These award recipients are recognized for their dedication and extraordinary length of service as Washington State employees.

45 Years of State Service

- House of Representatives
 - Wanda Riley
- Transportation
 - John Lester Hart

40 Years of State Service

- Licensing
 - Lawrence Martin
- Transportation
 - Richard Anderson
 - Jerome Barsness
- Washington State Patrol
 - Richard Smith

35 Years of State Service

- Agriculture
 - Elaine Kilbourne
- Ecology
 - Janet Boyd
- Employment Security
 - James Nygaard
 - Norma Roberts
- Health
 - Cheryl Bergener
 - Lloyd Goodin
- Information Services
 - Victor Walker
- Labor & Industries
 - Vicki Buhre
 - Duane L. Johnson
- Department of Health
 - Mavis F. Pless and
 - Robert R. Verellen
- Labor & Industries
 - Thelma E. Hepp and
 - Christine Kneeland
- Military Department
 - John W. Ahrens

- Natural Resources
 - Russell W. Holt
 - Larry K. Sweeney
 - Thomas Laird Jr.
 - William Lanphere
 - James O. Thomas
- Personnel Appeals Board
 - Leana D. Lamb
- Revenue
 - Boyd Yeage
 - Donald A. Jenner
- School for the Deaf
 - Mildred Erickson
 - Rita Harris
- Theda M. Stepp
 - Theda M. Stepp
- State Senate
 - Doreen M. Richards
 - Victor Moo
 - Elizabeth H. Barnard
- Social & Health Services
 - Dana I. Beck
 - Robbie L. Drescher
 - Lauraine E. Skola
 - Marilyn J. Perry
 - Audrey A. Finnigan
 - Rochelle Salsman
 - George A. Fuller
 - Sharon Lee Tanner
 - Barbara J. Brown
- Transportation
 - Neil Joseph Creelman
 - Gary Edward Kirk
 - Jerold C. Kuntz
 - Ronald P. Rasmussen
 - Patrick M. Whittaker
 - Martin Clyde Wilson
 - Wayne Charles Gleich
 - Scott Chatterton
 - Ronald D. Sisson
 - Robert Charles Baker
 - Gary R. Shaw
 - Terry Alan Guptill

2002 Innovation Awards

Event honors innovative employee ideas

The Productivity Board is honoring 65 employees for their money-saving ideas, which saved the state approximately \$2,303,533 in a single year.

The Liquor Control Board (LIQ) adopted James Butcher's idea of selling pallet boards to private pallet companies rather than giving the boards away for free. James' idea saved LIQ over \$39,000 in first year net savings alone.



James Butcher Jr., Liquor Control Board with Matt McCoy, former Productivity Board Director.

Employee Suggestion Program

- Labor & Industries - Lynda Cochran • \$94,760
- Liquor Control Board - James Butcher Jr. • \$39,840
- Liquor Control Board - Tricia Currier • \$13,550
- Transportation - Dale Barnes • \$12,000
- Washington State Patrol - Michelle Pardue • \$1,440

Teamwork Incentive Program

- Ecology • Enforcement Coordination Team • \$58,190
- Social & Health Services • Social Service Payment System Improvement Team • \$1,192,420

Most Innovative Suggestions

- Licensing
 - Gary Aust
- Social & Health Services
 - Karen Fomin
 - Raymond Wright
- Transportation
 - Donald Brouillard
 - Marvin Cox
 - Kenneth Schave
- Washington State Patrol
 - Bill Harwell

Outstanding Evaluators

- Licensing
 - Peter Teets
- Transportation
 - Judy Hockett
 - Kurt Williams
- Personnel
 - Bill Chase
- Social & Health Services
 - Dave Monfort
- Washington State Patrol
 - Lieutenant Curt Hattell